



Data Privacy and Confidentiality

Data privacy and confidentiality takes precedence with GreenWaveX service. Serving this goal, the processes the company implements secures client data through innovative, premium cutting-edge security systems and software applications.

The Company inhibits itself from selling or trading its clients' personal data to any entity, may it be an individual or institution without due permission procured from the Clients themselves Company's Terms and Conditions. The clients' personal data will be used only when necessary and shall be observed consistently to follow the Privacy Notice in congruence with the stringent guidelines of the Company's Terms of Service Agreement.

The Information Commissioner's site also contains the details on the Data Protection Act 2018 and the General Data Protection Regulation (GDPR). Under the GDPR, the clients' personal liberties regarding his or her personal data include:

- Being informed on processes in relation to the procured personal data
- Rectification; to erase and restrict procedures
- Profiting through the sell or exposure of said data
- Portability (to extract an electronic version of the personal data)
- Opposition to processing
- To refuse automated decision-making

Below are the information a Client inputs in his or her application documents to create a live account:

- Full name
- Actual residency or address
- Country of origin or citizenship
- Birth date
- Passport Details
- Email
- Other contact particulars

Here are the pertinent documents a Client provides as proof of money transfer and proper identification:

- Transfer Orders
- Bank Statements
- Copies of Credit/debit card and the like

Privacy Practice

GreenWaveX can take liberties on the Client's personal data in the event of the following processes:



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- Verification of the clients' identity
 - Clients' operations processes
 - Informing them of the company's service upgrades including new offerings, programs, and features
 - Provision of other services

Third Parties

To stand by the stipulated in the Terms and Conditions, the Company is permitted to give the Clients' information to its affiliates which include banks, firms, auditors, Company agents, only to mention a few. Having said this, the Company guarantees that third party providers are compelled to adhere to this Notice and observe proper measures that will enable them to treat Clients' personal data with confidentiality.

Also, the Company has a right to provide Third Parties (other than trustees) confidential information from Clients' personal data in light of a formal request issued by an authorized body or institution.

Securing our Clients' identification data, the Company administers specific measures within our business operations to allow:

- Data protection against accidental loss;
- Prevention of unauthorized access, usage, destruction, or spread
- Business continuity and disaster recovery
- Restriction of access to personal data
- Administration of privacy impact assessments that adhere to business laws and policies;
- Training of staff and contractors on safeguarding data
- Management of risks through a third party

The right to file a complaint

Violation of the Client's rights should be made known under the provisions of Notice by the Company. As this is the case, the Client could take liberties through the filing of a complaint to regulatory authorities against the Company.

Based on Article 5 (e) of the GDPR, personal information should not be withheld for extended periods of time or greater than what is deemed necessary by the regulatory bodies or the Clients themselves. Banking on the EU General Data Protection Regulation, specifically concerning Consent for Personal data use, the Client reserves the right to ask for information access to it that the Company stores in their database.

Moreover, the Client also has the right to request that the Company correct or delete any incomplete, inaccurate, irrelevant, or outdated personal data it holds about the Client. However, the Company cannot delete personal details that are necessary for complying with its binding legal or regulatory obligations or



if the personal data must be retained according to applicable laws, or is necessary for the exercise or defence of a legal or regulatory claim.

Should a Client find his/her personal data to be inaccurate but does not want it to be corrected or updated, the Client may request the restriction of processing of his/her personal information. The same can be applied when the Company used the Client's personal information unlawfully or that the Client object to the processing and/or the existence of legitimate grounds for processing is still under consideration.

The Client also reserves the right to object to the processing of his/her personal data at any given circumstance for whatever business operations including but not limited to sending promotional ads and materials, profiling, or for research.

If on the basis of your permission, your personal data is processed, you have the right to revoke your consent for such processing at any time.

If the Client wishes to exercise the rights referred to above, he/she can exercise those rights by contacting the Company, as necessary and in compliance with applicable laws, through the contact points referred to in the marketing materials or as set out below in this notice.

In some cases, especially if the Client would like the Company to delete or discontinue the processing of his/her personal data, this may also mean that the Company may not be able to continue providing the Client with the services.

In order to be able to fulfill the requests of the Client, note that the Company may need to identify the requesting party and ask for additional information. Please also note that the applicable law may include restrictions and other provisions relating to the Client's rights set out above.

Subject Access Rights

Clients have the legal right to ask for the data and take hold of it so as to know pertinent specifics regarding the personal data that GreenWaveX keeps about them. To get a copy of the personal data GreenWaveX has pertaining to any Client, he/she may email the company at info@greenwavex.com. The Company does not charge the requesting Client any fee for providing this information. However, should the Company find the requesting Client's request repetitive, wholly unfounded and/or excessive, the Company is entitled to charge a reasonable amount for administrative work.

The Client agrees to the use and processing of his/her personal data in compliance with the provisions of the Terms of Service Agreement and the Privacy Notice for the entire duration of validity of this Consent by registering an account within the Company and/or using any services rendered by the Company.

This Consent shall be effective for the full duration of validity of the Terms of Service Agreement between the Company and the Customer and one year after the termination of the Terms of Service



Agreement or until the Consent has been withdrawn by the Client (whichever comes earlier). Please agree/ disagree with the processing of your personal data listed above by checking/unchecking the opt-in box below:

In order to provide all customers with easier and more convenient access, the customer agrees that cookies will be used on some pages of the company's website. If the Client objects to the use of cookies, most modern web browsers have the option of refusing full access to the Company's website by providing cookies.

We would, however, like to contact you from time to time with information about other services/competitions that we offer. Should you consent us to contact you for this purpose, please choose any of the following modes of communication you would like to be contacted:

- Post
- Email
- Telephone
- SMS

Automated Call

We would also like to submit your personal details to our partner companies in order for them to reach you with details of offers/services/competitions that they provide.

If you consent to us passing on your details for that purpose please tick to confirm.

The Client is duly informed, that he/she can withdraw this Consent at any time by sending clearly explicit notification on Consent's withdrawal to {email-compliance}.

In this case, the Consent is deemed withdrawn immediately upon receiving of the Client's notification by the Company. The Client understands and agrees with this right for withdrawal of the Consent:

The Client shall be properly notified of its right to lodge a complaint with the regulatory authorities if it feels that the Organization has breached its rights in compliance with this Agreement