



---

## **Refund and Withdrawal Policy**

Stated within this section are GreenWaveX requirements, guidelines, and procedures for clients' withdrawal request. More so, indicated herein are the company's step-by-step response in processing the request sent by its clients.

### **Requesting Withdrawal**

Stated within this section are GreenWaveX requirements, guidelines, and procedures for clients' withdrawal request. More so, indicated herein are the company's step-by-step response in processing the request sent by its clients.

### **Execution of the Withdrawal Request**

After sending the request, GreenWaveX will then review if the client submitted all the requirements and had complied accordingly with the Terms of Service Agreement. The conditions laid in the said agreement covered respective amounts and the company's rights to set and restrict amounts that clients may withdraw at any given time. Below are some of the salient conditions that the document holds in terms of withdrawal.

### **Additional Documents**

GreenWaveX occasionally asks clients to provide additional documentation to support identity verification. This, too, is disclosed in the Terms of Service Agreement as a form of security against money launderers. Moreover, this specific policy is aimed at countering potential fraudulent activities or any other finance-related violations that might subject the company to liability or loss.

### **Rights to Refusal**

GreenWaveX has the right to reject a Withdrawal Request for substantial reasons, including suspicion that clients have somehow disobeyed the conditions discussed in the Terms of Service Agreement. More so, clients that went against financial regulations and governmental laws are then restricted from making a successful withdrawal.